ACM, INC

Access Billing
ILEC's / CLEC's
Meet Point Billing
Switched Access
Special Access
Other Billings Arrangements

Cost Consulting
Separations
Allocations
Accounting
Depreciation
Special Studies

Management Consulting
Regulatory Issues
Earnings Analysis
Tax Planning
Other Customized Solutions

October 11, 2013

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket Nos. 10-90 and 11-42
2013 FCC Form 481 Annual Report
Study Area Code: 150105

Dear Secretary Dortch:

On behalf of The Middleburgh Telephone Company, ACM, Inc., as the company's authorized representative, files the enclosed FCC Form 481 Carrier Annual Reporting Data Collection Form, as required by 47 C.F.R. § 54.313 and 54.422.

The FCC Form 481 has been submitted to USAC via its e-file system and copies of that submission are being provided to the FCC and state commission.

Please contact David Waters at (518) 374-2552 if you have any questions regarding this filing.

Respectfully Submitted,

David Waters
ACM, Inc.

120 Erie Boulevard, Schenectady, NY 12305
Access Billing: Phone (518) 374-5720 / Facsimile (518) 374-7511 / www.acm-accessbilling.com
Consulting: Phone (518) 374-2552 / Facsimile (518) 374-8983 / www.acm-costconsulting.com

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name: Person USAC should contact with questions about this data	Dave Waters
<035>	Contact Telephone Number: Number of the person identified in data line <030>	518-374-2552
<039>	Contact Email Address: Email of the person identified in data line <030>	davew@acm-costconsulting.com

	ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
				(check box when complete)	
<100>	Service Quality Improvement Reporting		*(complete attached worksheet)*	✔	
<200>	Outage Reporting (voice)		*(complete attached worksheet)*	✔	✔
<210>	✔ <-- check box if no outages to report				
<300>	Unfulfilled Service Requests (voice)	0		✔	
<310>	Detail on Attempts (voice)		*(attach descriptive document)*		
<320>	Unfulfilled Service Requests (broadband)				
<330>	Detail on Attempts (broadband)		*(attach descriptive document)*		
<400>	Number of Complaints per 1,000 customers (voice)			✔	✔
<410>	Fixed	0.0			
<420>	Mobile	0.0			
<430>	Number of Complaints per 1,000 customers (broadband)				
<440>	Fixed				
<450>	Mobile				
<500>	Service Quality Standards & Consumer Protection Rules Compliance		*(check to indicate certification)*	✔	✔
<510>	150105ny510		*(attached descriptive document)*	✔	✔
<600>	Functionality in Emergency Situations		*(check to indicate certification)*	✔	✔
<610>	150105ny610		*(attached descriptive document)*	✔	✔
<700>	Company Price Offerings (voice)		*(complete attached worksheet)*		
<710>	Company Price Offerings (broadband)		*(complete attached worksheet)*		
<800>	Operating Companies and Affiliates		*(complete attached worksheet)*	✔	✔
<900>	Tribal Land Offerings (Y/N)?	○ ●	*(if yes, complete attached worksheet)*		
<1000>	Voice Services Rate Comparability		*(check to indicate certification)*		
<1010>			*(attach descriptive document)*		
<1100>	Terrestrial Backhaul (Y/N)?	● ○	*(if not, check to indicate certification)*		
<1110>			*(complete attached worksheet)*		
<1200>	Terms and Condition for Lifeline Customers		*(complete attached worksheet)*		✔

Price Cap Carriers, Proceed to <u>Price Cap Additional Documentation Worksheet</u>

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	*(check to indicate certification)*		
<2005>	*(complete attached worksheet)*		

Rate of Return Carriers, Proceed to <u>ROR Additional Documentation Worksheet</u>

<3000>	*(check to indicate certification)*	✔	
<3005>	*(complete attached worksheet)*	✔	

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ◉
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	☐
<114>	Report how much universal service (USF) support was received	☐
<115>	How (USF) was used to improve service quality	☐
<116>	How (USF)was used to improve service coverage	☐
<117>	How (USF) was used to improve service capacity	☐
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	☐

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

-- See attached worksheet --

(700) Price Offerings including Voice Rate Data **Data Collection Form**	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1> State	<a2> Exchange (ILEC)	<a3> SAC (CETC)	<b1> Rate Type	<b2> Residential Local Service Rate	<b3> State Subscriber Line Charge	<b4> State Universal Service Fee	<b5> Mandatory Extended Area Service Charge	<c> Total per line Rates and Fees
				-- See attached worksheet --				

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select* }**

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<810>	Reporting Carrier	The Middleburgh Telephone Company
<811>	Holding Company	
<812>	Operating Company	The Middleburgh Telephone Company

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans — 150105ny1210

Name of attached document (.pdf)

<1220> Link to Public Website — HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✔

<1222> Details on the number of minutes provided as part of the plan, ✔

<1223> Additional charges for toll calls, and rates for each such plan. ✔

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150105
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<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)} ☐
<2011> 3rd Year Certification {47 CFR § 54.313(b)(2)} ☐

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012> 2013 Frozen Support Certification ☐
<2013> 2014 Frozen Support Certification ☐
<2014> 2015 Frozen Support Certification ☐
<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017> 3rd year Broadband Service Certification ☐
<2018> 5th year Broadband Service Certification ☐
<2019> Interim Progress Certification ☐
<2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐
<2021> Interim Progress Community Anchor Institutions — Name of Attached Document Listing Required Information ________

(3000) Rate Of Return Carrier Additional Documentation | FCC Form 481

Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010)	Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	☐
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}		✔ (Yes/No)
(3014)	If yes, does your company file the RUS annual report		✔ (Yes/No)
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		✔
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		✔
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	150105ny3017
(3018)	If the response is no on line 3014, Is your company audited?		☐ (Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		☐
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		☐
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		☐
(3023)	Underlying information subjected to a review by an independent certified public accountant		☐
(3024)	Underlying information subjected to an officer certification.		☐
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		☐
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

Certification - Reporting Carrier **Data Collection Form**	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier **Data Collection Form**	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Dave Waters
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) Marjorie Becker **is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.**

Name of Authorized Agent: Marjorie Becker

Name of Reporting Carrier: MIDDLEBURGH TEL CO

Signature of Authorized Officer: CERTIFIED ONLINE Date: 10/04/2013

Printed name of Authorized Officer: Marjorie Becker

Title or position of Authorized Officer: Chief Executive Officer

Telephone number of Authorized Officer: 518-827-5211

Study Area Code of Reporting Carrier: 150105 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: MIDDLEBURGH TEL CO

Name of Authorized Agent or Employee of Agent: Dave Waters

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 10/04/2013

Printed name of Authorized Agent or Employee of Agent: Dave Waters

Title or position of Authorized Agent or Employee of Agent Cost & Regulatory Consultant

Telephone number of Authorized Agent or Employee of Agent: 518-374-2552

Study Area Code of Reporting Carrier: 150105 Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(800) Operating Companies

Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	150105
<015>	Study Area Name	MIDDLEBURGH TEL CO
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<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552
<039>	Contact Email Address - Email Address of person identified in data line <030>	davew@acm-costconsulting.com

<810>	Reporting Carrier	The Middleburgh Telephone Company
<811>	Holding Company	
<812>	Operating Company	The Middleburgh Telephone Company

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
Midtel Cable TV, Inc.		Midtel Cable TV, Inc.

Service Quality Standards & Consumer Protection Rules Compliance

FCC Form 481, Line 510

The company complies with applicable service quality standards and consumer protections by (1) maintaining and submitting monthly trouble report data to the New York State Public Service Commission ("NYPSC"); (2) reporting major service interruptions to the NYPSC in a manner consistent with its guidelines; (3) filing local service tariffs with the NYPSC and making rate and service information available to the public upon request; (4) clearly listing all charges and credits on customers' bills; (5) providing full and prompt investigation of, and response to, customer complaints; (6) providing access to enhanced 911 emergency report centers; (7) participating in statewide system for the hearing impaired; (8) complying with federal CPNI rules and other applicable consumer privacy protection requirements, including training of employees that have access to CPNI on the rules and procedures for protecting account information and authenticating callers; and (9) implementing procedures that are consistent with the FTC's guidance on measures to detect/prevent identity theft (Red Flag).

The company received a commendation from the NYPSC in recognition of its high quality of telephone service in 2012.

The Middleburgh Telephone Company

Functionality in Emergency Situations
FCC Form 481, Line 610

All offices that serve telephone and DSL/FTTH customers have battery and diesel generator back-up. During power outages, generators are consistently fueled via a contract with a local fuel supplier. Traffic for all core services is able to be rerouted using network redundancy and route diversity. For edge services it depends on the circumstance and area. Some areas are geographically isolated; where route diversity is capable it has been designed into the network. All core services are built on a load sharing basis that can be scaled easily for traffic spikes. Approximately 50% of the company’s edge offices have upgraded facilities to handle at minimum all customers calling or utilizing the internet simultaneously. The remaining edge offices will be completed by the end of 2014. The conversion involves upgrading the edge office electronic equipment, and upgrading the links from traditional TDM services to GigE and 10-GigE links.

Received: 05/30/2012
Status: EFFECTIVE
Effective Date: 07/01/2012

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

1. Lifeline Telephone Service Options

a. Description

1. Lifeline Discounted Service

+

This service provides a flat rate federal discount of $9.25, consisting of a $6.50 reduction of the Federal Subscriber Line Charge and a $2.75 reduction in the monthly rate for local exchange telephone service for residential customers. Qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company. (C)

+

1 A. Additional Lifeline Discount

This service provides the discount as outlined in A.1.a.1 above and may provide an additional discount equal to the serving company's increase in residential basic local exchange service, as authorized by the NYS Department of Public Service in Case No. 07-C-0349, released March 4, 2008, whereby the NY Commission authorized certain companies to increase basic local service rates up to $2.00 per year for 2 years. The discount can be found on Addendum 1 of the individual Company tariff for those companies offering the Additional Lifeline Discount.

Received: 05/30/2012
Status: EFFECTIVE
Effective Date: 07/01/2012

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

+

(D)

.

+

Received: 03/29/2012
Status: EFFECTIVE
Effective Date: 04/29/2012

A. LIFELINE TELEPHONE SERVICE (cont'd)

1. Lifeline Telephone Service Options (cont'd)

b. General

+

Qualified customers may choose to apply the federal Lifeline credit to any of the company's local service offerings, including any local bundled service offering, basic local service, or message rate service. Message rate Lifeline service is available only where central office facilities permit. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Tribal Lands Link Up program.

(C)

Service connection charges do not apply to change existing service from:

1. Message or flat rate services to Lifeline service.

2. Lifeline service to non-Lifeline services.

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Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23

Received: 05/30/2012
Status: EFFECTIVE
Effective Date: 07/01/2012

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations

a. These services are restricted to low income residential customers. To qualify for Lifeline service a customer must certify and provide documentation as income eligible. For a consumer to be eligible under the income requirements, the consumer's household income as defined in § 54.400(f) of the FCC Rules must be at or below 135% of the Federal Poverty Guidelines for a household of that size or a recipient of benefits from any one of the following Entitlement Programs: (C)
(C)

1. Medicaid;
2. Supplemental Nutrition Assistance Program (SNAP) F/K/A Food stamps;
3. Supplemental Security Income;
4. Federal Public Housing Assistance (Section 8);
5. Low-Income Home Energy Assistance Program (LIHEAP);
6. National School Lunch Program's free lunch program;
7. Temporary Assistance for Needy Families/SafetyNet; (C)
8. Veterans Disability Pension
9. Veterans Surviving Spouse Pension

Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC
Docket No. 96-45, WC Docket No. 12-23

Received: 03/29/2012 Status: EFFECTIVE
Effective Date: 04/29/2012

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

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b. The Lifeline discount is effective upon receipt of a completed form of eligibility. If the form is not returned, no further action is taken by the Company to establish eligibility.

(C)

c. The Company, in coordination with appropriate agencies and the Lifeline Customer, will require Lifeline customers to be re-certified, on an annual basis. Lifeline customers will need to certify that they continue to be eligible to receive these Lifeline benefits and that they are not receiving benefits from another company. If, a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for the time that they were proven to be ineligible for the service.

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3. Locality Charge Waiver
Customers receiving Lifeline Telephone Service will have applicable locality charges waived each month while they are receiving the Lifeline Assistance.

4. Voluntary Toll Blocking (Restriction)
Customers receiving Lifeline service can voluntarily request and receive toll blocking (call restriction), third number billing/collect call restriction without a monthly charge. There will be no record order charge to add these types of restrictions (blocking).

Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23

Company Name: The Middleburgh Telephone Company
Calendar Year: 2012

Lifeline Services Offered by Telephone Company

Service Name	Non-Discounted Rate	Total Minutes Provided	Description of Additional Toll Charges (if any)	Lifeline Rate
Private Line 287 Exchange	$11.29	flat rate local	not included	$6.54
Private Line 295 Exchange	$11.29	flat rate local	not included	$6.54
Private Line 296 Exchange	$11.68	flat rate local	not included	$6.93
Private Line 827 Exchange	$11.29	flat rate local	not included	$6.54

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GLEN MCCARTHY : THE MIDDLEBURGH TELEPHONE COMPANY [NY0536] : OP. REPORT-TELECOM : DECEMBER 2012

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Part A: Balance Sheet

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.
Complete the following fields, and press the 'Save' button when finished.
The Balance Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

ASSETS	Balance Prior Year	Balance End of Period
CURRENT ASSETS		
1. Cash and Equivalents	957,408	1,079,318
2. Cash-RUS Construction Fund	0	0
3. Affiliates: a. Telecom, Accounts Receivable	0	0
b. Other Accounts Receivable	133,340	112,300
c. Notes Receivable	0	0
4. Non-Affiliates: a. Telecom, Accounts Receivable	120,880	109,418
b. Other Accounts Receivable	337,705	226,530
c. Notes Receivable	0	0
5. Interest and Dividends Receivable	625	531
6. Material-Regulated	278,010	261,667
7. Material-Nonregulated	13,194	9,390
8. Prepayments	148,819	156,943
9. Other Current Assets	17,760	19,263
10. Total Current Assets (1 thru 9)	2,007,741	1,975,360
NONCURRENT ASSETS		
11. Investment in Affiliated Companies a. Rural Development	0	0
b. Nonrural Development	1,777,967	1,647,286
12. Other Investments a. Rural Development	0	0
b. Nonrural Development	4,636	4,073
13. Nonregulated Investments	0	0
14. Other Noncurrent Assets	1,416,690	1,416,690
15. Deferred Charges	0	0
16. Jurisdictional Differences	1,376,408	1,431,835
17. Total Noncurrent Assets (11 thru 16)	4,575,701	4,499,884
PLANT, PROPERTY, AND EQUIPMENT		
18. Telecom, Plant-in-Service	23,548,316	23,915,874
19. Property Held for Future Use	0	0
20. Plant Under Construction	359,444	230,605
21. Plant Adj., Nonop. Plant & Goodwill	(50)	(50)
22. Less Accumulated Depreciation	18,516,868	19,493,098
23. Net Plant (18 thru 21 less 22)	5,390,842	4,653,331
24. Total Assets (10+17+23)	11,974,284	11,128,575

LIABILITIES AND STOCKHOLDERS' EQUITY	Balance Prior Year	Balance End of Period
CURRENT LIABILITIES		
25. Accounts Payable	326,970	396,412
26. Notes Payable	0	0
27. Advance Billings and Payments	(73)	(36)
28. Customer Deposits	0	0
29. Current Mat. L/T Debt	84,000	91,276
30. Current Mat. L/T Debt-Rur. Dev.	0	0
31. Current Mat.-Capital Leases	0	0
32. Income Taxes Accrued	9,605	(17,837)
33. Other Taxes Accrued	(4,538)	1,240
34. Other Current Liabilities	164,697	167,350
35. Total Current Liabilities (25 thru 34)	580,661	638,405
LONG-TERM DEBT		
36. Funded Debt-RUS Notes	11,084	7,237
37. Funded Debt-RTB Notes	953,760	866,364
38. Funded Debt-FFB Notes	0	0
39. Funded Debt-Other	0	0
40. Funded Debt-Rural Develop. Loan	0	0
41. Premium (Discount) on L/T Debt	0	0
42. Reacquired Debt	0	0
43. Obligations Under Capital Lease	0	0
44. Adv. From Affiliated Companies	0	0
45. Other Long-Term Debt	0	0
46. Total Long-Term Debt (36 thru 45)	964,844	873,601
OTHER LIABILITIES & DEF. CREDITS		
47. Other Long-Term Liabilities	1,308,314	1,076,567
48. Other Deferred Credits	1,415,693	1,337,424
49. Other Jurisdictional Differences	0	0
50. Total Other Liabilities and Deferred Credits (47 thru 49)	2,724,007	2,413,991
EQUITY		
51. Cap. Stock Outstand. & Subscribed	64,200	64,200
52. Additional Paid-in Capital	0	0
53. Treasury Stock	(840,336)	(840,336)
54. Membership and Cap. Certificates	0	0
55. Other Capital	0	0
56. Patronage Capital Credits	0	0
57. Retained Earnings or Margins	8,480,908	7,978,714
58. Total Equity (51 thru 57)	7,704,772	7,202,578
59. Total Liabilities and Equity (35+46+50+58)	11,974,284	11,128,575

Total Equity = 64.72 **% of Total Assets**

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Part B: Statements of Income and Retained Earnings or Margins

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.
Complete the following fields, and press the 'Save' button when finished.
The Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

Item	Prior Year	This Year
1. Local Network Services Revenues	972,453	936,769
2. Network Access Services Revenues	2,917,962	2,860,083
3. Long Distance Network Services Revenues	0	0
4. Carrier Billing and Collection Revenues	232,331	202,564
5. Miscellaneous Revenues	168,092	171,985
6. Uncollectible Revenues	149,750	50,700
7. Net Operating Revenues (1 Thru 5 Less 6)	4,141,088	4,120,701
8. Plant Specific Operations Expense	972,928	990,618
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	396,914	362,483
10. Depreciation Expense	1,080,111	1,315,179
11. Amortization Expense	(34,624)	(52,997)
12. Customer Operations Expense	385,635	361,652
13. Corporate Operations Expense	1,266,149	1,148,858
14. Total Operating Expenses (8 Thru 13)	4,067,113	4,125,793
15. Operating Income or Margins (7 less 14)	73,975	(5,092)
16. Other Operating Income and Expense	0	0
17. State and Local Taxes	83,154	82,974
18. Federal Income Taxes	0	0
19. Other Taxes	139,619	107,892
20. Total Operating Taxes (17+18+19)	222,773	190,866
21. Net Operating Income or Margins (15+16-20)	(148,798)	(195,958)
22. Interest on Funded Debt	81,860	75,808
23. Interest Expense - Capital Leases	0	0
24. Other Interest Expense	(18,614)	(29,130)
25. Allowance for Funds Used During Construction	0	0
26. Total Fixed Charges (22+23+24-25)	63,246	46,678
27. Nonoperating Net Income	(171,248)	(186,778)
28. Extraordinary Items	0	0
29. Jurisdictional Differences	0	0
30. Nonregulated Net Income	5,288	(29,642)
31. Total Net Income or Margins (21+27+28+29+30-26)	(378,004)	(459,056)
32. Total Taxes Based on Income	61,887	62,865
33. Retained Earnings or Margins Beginning-of-Year	8,957,512	8,480,908
34. Miscellaneous Credits Year-to-Date	0	0
35. Dividends Declared (Common)	98,600	43,138
36. Dividends Declared (Preferred)	0	0
37. Other Debits Year-to-Date	0	0
38. Transfers to Patronage Capital	0	0
39. Retained Earnings or Margins End-Of-Period [(31+33+34)-(35+36+37+38)]	8,480,908	7,978,714
40. Patronage Capital Beginning-of-Year	0	0
41. Transfers to Patronage Capital	0	0
42. Patronage Capital Credits Retired	0	0
43. Patronage Capital End-Of-Year (40+41-42)	0	0
44. Debt Service Payments for the period(principal interest on long term debt)	159,952	159,952
45. Cash Ratio [(14+20-10-11) / 7]	0.7835	0.7413
46. Operating Accrual Ratio [(14+20+26) / 7]	1.0512	1.0589
47. TIER [(31+26) / 26]	(4.9767)	(8.8345)

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Part I: Statement of Cash Flows

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Complete the following fields, and press the 'Save' button when finished.

1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	957,408
	CASH FLOWS FROM OPERATING ACTIVITIES	
2.	Net Income	(459,056)
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
3.	Add: Depreciation	1,315,179
4.	Add: Amortization	(52,997)
5.	Other *(Explain)* Change in Interest/Dividens receivables, Regulatory	31,427
	Changes in Operating Assets and Liabilities	
6.	Decrease/(Increase) in Accounts Receivable	143,677
7.	Decrease/(Increase) in Materials and Inventory	20,147
8.	Decrease/(Increase) in Prepayments and Deferred Charges	(8,124)
9.	Decrease/(Increase) in Other Current Assets	(1,503)
10.	Increase/(Decrease) in Accounts Payable	69,442
11.	Increase/(Decrease) in Advance Billings & Payments	37
12.	Increase/(Decrease) in Other Current Liabilities	2,653
13.	Net Cash Provided/(Used) by Operations	1,060,882
	CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable	0
15.	Increase/(Decrease) in Notes Payable	0
16.	Increase/(Decrease) in Customer Deposits	0
17.	Net Increase/(Decrease) in Long Term Debt (including current maturities)	(83,967)
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	(310,016)
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	0
20.	Less: Payment of Dividends	(43,138)
21.	Less: Patronage Capital Credits Retired	0
22.	Other *(Explain)*	
23.	Net Cash Provided/(Used) by Financing Activities	(437,121)
	CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)	(238,719)
25.	Other Long-Term Investments	131,244
26.	Other Noncurrent Assets & Jurisdictional Differences	(55,427)
27.	Other *(Explain)* Net other changes in depreciation reserve	(338,949)
28.	Net Cash Provided/(Used) by Investing Activities	(501,851)
29.	Net Increase/(Decrease) in Cash	121,910
30.	Ending Cash	1,079,318

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All errors must be corrected and all warnings must be explained before the form can be submitted for review.

Part I: Statement of Cash Flows

Type	Check Key	Description	Explanation
No Errors or Warnings			

Cross Checks

Type	Check Key	Description	Explanation
No Errors or Warnings			